



## Erato Seaside Hotel - Responsible Procurement Policy

10 March 2025

Recognizing that procurement decisions profoundly impact the environmental and social responsibilities of Erato Seaside Hotel and play a pivotal role in enhancing the satisfaction of our guests, the resort's administration is dedicated to gradually implementing the following policies:

**Supplier Compliance and Ethical Treatment:** We commit to verifying the compliance of our suppliers and service providers with both national and international regulations. We will take proactive measures to encourage them to improve their environmental and social footprints while ensuring fair, ethical treatment of their employees. We will not tolerate any instances of human exploitation or abuse that we find in our supply chain and will immediately report any suspicions we have to the appropriate authorities. We will not offer, promote or otherwise commercially benefit from any activities, attractions or events involving people under the age of 18 when the operator cannot verify to us that they comply with all relevant laws including the UN Convention on the Rights of the Child and ILO Conventions 138/182. If we procure items that include a unique cultural aspect of any indigenous group, we will ensure that we have respected their cultural intellectual property rights.

**Need-Based Purchases:** Every procurement decision will align with the hotel's genuine needs, taking into account the resort's category and budget constraints.

**Local Market Priority:** We prioritize sourcing products from Samos Island as long as they meet our quality and sustainability criteria.

**Sustainable Packaging:** Whenever feasible, we prefer bulk purchases and products packaged in reusable, returnable, and recyclable materials. We actively avoid single-use plastics, polystyrene, and non-home-compostable bioplastics.

**Eco-Friendly Cleaning Agents:** We require all cleaning agents to be free of chemical substances prohibited by EU legislation. Our preference is for concentrated and ecologically certified products with recyclable or partially recycled packaging. We use innovative nanotechnology cleaning materials, biodegradable and non-toxic, to limit the need for chemical substances.

**Chemical Product Responsibility:** When purchasing chemical products for various purposes, we always also check the Material Safety Data Sheets (MSDS). We collaborate closely with suppliers to choose materials that safeguard guest health and the environment while ensuring safe use and disposal.

**Responsible Sourcing:** We avoid objects and materials sourced from tropical forests and products made from protected animal species, such as turtles, elephants, and crocodiles and we give preference to paper and wood products from sustainably managed forests (FSC or PEFC) and textiles certified under Öko-tex standard 100, among others.





**Sustainable Food and Beverage (F&B) Policy:** In our F&B operations, we strive to promote sustainability by:

- a. Favoring high-quality Greek and local products whenever possible.
- b. Increasing the use of locally produced fresh and seasonal fruits and vegetables over frozen and imported alternatives. All of our vegetables used in salads come from local farms and the wine is produced by the United Winemaking Agricultural Cooperative of Samos.
- c. Prohibiting the use of endangered wild fish species, as listed by the IUCN's red list.
- d. Expanding vegetarian and vegan menu options to reduce the reliance on meat dishes, contributing to climate crisis mitigation.
- e. Implementing waste reduction measures in all resort restaurants, from ordering and storage to handling raw ingredients and utilizing leftovers. We will monitor and record quantitative results annually.

**Renovations and building work:** When we carry out any renovations, extensions or other types of building work, we will make every effort to ensure that this is done in a sustainable manner. This includes the following whenever it is possible, practical and relevant:

- Incorporating local traditions regarding design, construction and materials.
- Harmonising design with local landscape, cultural heritage and architecture.
- Giving preference to materials, installations, fixtures and fittings that are sustainably sourced and minimise environmental impacts, e.g. energy-efficient insulation, showers that minimise water use, renewable energy fixtures, water recycling.
- Ensuring areas are accessible to people with disabilities and other special needs.

**Landscaping and planting:** When we carry out any new planting or landscaping work, we will make every effort to ensure that this is done in a sustainable manner. We will never knowingly procure or plant an invasive species and will always opt for native or endemic plants when it is possible and practical to do so. Whenever it is possible and practical, we will show preference to plants that offer natural drought and/or pest resistance so that we can minimise the use of water and pesticides.

**Endangered species:** We will not purchase or otherwise acquire any species that are currently on the IUCN Red List of Threatened Species. This includes any items made from these species. When we procure species that have come from the wild, we will make every effort to ensure that sustainable harvesting, hunting and/or fishing practices have been used.

**Harmful chemicals:** We will only purchase harmful chemicals and other types of hazardous substances when it is absolutely necessary for the safe operation of our business. We will not purchase pesticides, insecticides, fungicides or herbicides containing any of the following POPs (persistent organic pollutants) listed in Appendix A or B of the Stockholm Convention:

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- Aldrin
  - Alpha hexachlorocyclohexane
  - Beta hexachlorocyclohexane
  - Chlordane
  - Chlordecone
  - DDT
  - Dicofol
  - Dieldrin
  - Endrin
  - Heptachlor
  - Hexachlorobenzene (HCB)
  - Lindane
  - Mirex
  - Pentachlorobenzene
  - Pentachlorophenol and its salts and esters (PCP)
  - Perfluorooctane sulfonic acid and its salts
  - Perfluorooctane sulfonyl fluoride
  - Technical endosulfan and its related isomers
  - Toxaphene

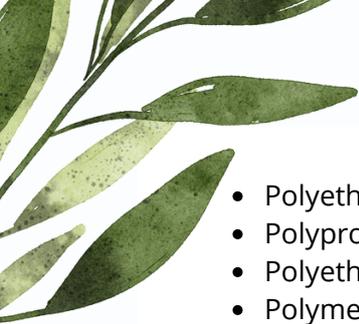
**Refrigerant gases:** We will not purchase any products or equipment containing the gases listed below unless there is no other suitable alternative available and we are allowed to do so by law.

- Chlorofluorocarbons (CFCs)
- Hydrochlorofluorocarbons (HCFCs)
- The following Hydrofluorocarbons (HFCs): R134a, R404A, R407A, R410A

**Sunscreen that is harmful to marine life:** We will not purchase any sun protection products that contain the following ingredients:

- Benzophenone-1 (BP-1)
- Benzophenone-2 (BP-2)
- Dioxybenzone (benzophenone-8)
- Octyl-dimethyl-para-aminobenzoic (OD-PABA)
- Enzacamene (4-Methylbenzylidene camphor, 4-MBC)
- 3-Benzylidene camphor (3-Benzylidenebornan-2-one)
- nano-Titanium dioxide (TiO<sub>2</sub>)
- nano-Zinc oxide (ZnO)
- Octinoxate (Octyl methoxycinnamate, ethylhexyl methoxycinnamate, Eusolex 2292, Uvinul MC80)
- Octocrylene
- Oxybenzone (Benzophenone-3, BP-3)

**Products containing microplastics:** We will not purchase any products containing the following ingredients that are sometimes found in personal care items such as soaps, shampoos, conditioners and lotions:

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- Polyethylene (PE)
  - Polypropylene (PP)
  - Polyethylene terephthalate (PET)
  - Polymethyl methacrylate (PMMA)
  - Polytetrafluoroethylene (PTFE)
  - Nylon (PA)

**Single-use plastics:** We will not purchase any of the following types of single-use plastics unless it is absolutely necessary to do so for the safe operation of our business.

- Balloons and balloon sticks
- Beverage stirrers
- Bottled water
- Cold beverage cups/glasses
- Condiment minis (e.g. ketchup, jam, sugar)
- Cotton buds/sticks
- Cutlery incl. chopsticks
- Food containers
- Hot beverage cups
- Hygiene covers for glasses and toilets
- Identification wristbands
- Individual coffee or tea capsules
- Laundry bags
- Plates and bowls
- Single-serve bottled beverages
- Shopping bags
- Straws
- Individually wrapped: Bathrobes, confectionery, cotton wool/pads/wipes, razors, slippers, soap, toothbrushes/toothbrush sets

This policy statement will undergo annual updates to align with evolving practices and implementations. We are committed to continually improving our annual results, fostering mutually beneficial partnerships with responsible suppliers and subcontractors, and supporting small and mid-scale local producers.

APPROVED BY:

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